



ROUSE
CONSULTING GROUP

IT Solutions for Security and Compliance in Healthcare

THE CLIENT

Mississippi Valley Surgery Center

THE CHALLENGE

With the goal of optimizing systems and enhancing the security of thousands of patient records, Mississippi Valley Surgery Center (MVSC) needed a trusted partner to lead long-term IT strategy focused on best practices, strategic guidance and compliance with federal regulations.

As an outpatient healthcare center, providers and patients trust MVSC to provide a safe and comfortable environment using the latest, proven technologies that lead to better patient outcomes and faster recoveries.

With a team of 110 clinical and non-clinical personnel, under the direction of a physician-led Board of Directors, about 9,000 procedures are performed each year between two facilities.

“We recognize the stakes of working with a healthcare client **where downtime complicates patient outcomes.**”



Paul Rouse,
President at Rouse
Consulting Group

ROUSE RECOMMENDATIONS



Consolidate and
simplify the network



Standardize core technologies
to create a consistent,
stable environment



Risk management through
upgraded security solutions
and employee education



Long-term technical
infrastructure planning and
regulatory guidance

SOLUTIONS

For Mississippi Valley Surgery Center, protecting sensitive medical records and maintaining a stable technological environment are critical to patient care. MVSC wanted more than a support team – they needed a customized infrastructure redesign with a wholistic approach aimed at network continuity, cyber security and compliance.

Rouse Consulting Group set out to right-size the organization first by incrementally slimming down the number of servers – a cost-saving measure that enhances security by simplifying the network, minimizing the various points of failure.

After hours of deep discovery and information gathering, the RCG Project Team consolidated and migrated MVSC platforms to a stable, standardized environment that creates both consistency and predictability across the entire network. Along with this implementation, Rouse identified weaknesses in the existing infrastructure and prioritized areas to modernize, reducing risk and increasing efficiencies. Rouse also committed to working alongside the entire MVSC team with accurate, real-time documentation and reporting to assure collaboration across the board.

THE IMPACT

- Slimmed down the MVSC system from **55** servers to fewer than **15** (**75%** reduction!)
- Cost savings from server management redeployed into long-term technical infrastructure planning
- Budgetary road map in place to guide capital investments and recurring costs
- Peace of mind delivered through full proactive system management and 24/7 monitoring across entire infrastructure
- Proper education for all levels of the MVSC team on how to integrate network changes seamlessly into their workflow
- Regular technical alignment reviews analyzing all sections of the MVSC network to consistently monitor and mitigate risk
- Successful navigation of regulatory compliance, with trusted advisors anticipating and answering future needs
- Monthly executive reporting on security status, active warranties, ticket generation, server and endpoint health, patching status and resource utilization

OUR SERVICES



Cybersecurity
Services



Cloud Managed
Services



Managed IT
Services



Data Backup &
Recovery



Compliance Management
Solutions

“Rouse takes our IT to a higher level – ***from a strategy perspective, the Rouse team is second to none.***”



Michael Patterson,
President and CEO of
Mississippi Valley Health

ABOUT ROUSE

With clients in more than 30 states and growing, Rouse Consulting Group is the leading technology provider for a small and mid-sized business, enabling their success in the digital age. As your IT partner, Rouse commits to world-class responsive support and collaborative strategy solutions that keep your business ahead of emerging technologies, threats and regulations. After 30 years in business – the best practices that guide our decision making ensure that our goals align with our customers’ needs and objectives.

Elevate your business through IT, and let Rouse lead the way.

MVSC'S DEDICATED ROUSE TEAM



Paul Rouse,
President



Eric Van Speybroeck,
Director of Sales



Tracy Skaggs,
Chief Solutions
Architect



Dylan Steil,
Director of
Professional
Services