



Rouse Consulting Group Managed IT Services

A proactive approach to technology and infrastructure management.

We'll Worry About Technology – You Can Focus on Your Business

If there's one certainty in IT, it's that things are uncertain. Computers crash, software doesn't work as it should, and problems occur. And when they do, the way that you respond can be the difference between a minor hiccup and a full-blown business interruption. Are you leaving IT to chance?

Our fully-managed IT services suite is designed to provide you with 24/7 peace of mind, freeing you to focus on driving your business forward. We monitor your systems, apply patches, protect against viruses, ensure backups are performing successfully, and more. We'll catch (and fix) the little problems before they become big ones – in many cases before you're even aware that there's an issue.

A Complete Suite of Fully-Managed IT Services

We're here to help you take the hassle out of IT management, so you can focus on your business. Our offerings include:

Network Monitoring & Care

We keep tabs on your network activity around the clock, and when a system or function fails, our support teams immediately jump in to investigate. Once the problem is identified, we'll work to fix it — in many cases before you've even realized there's an issue.

Support

Our support staff has you covered whenever the need arises. Our highly-skilled engineers can be contacted via phone, email or web-based chat, and are ready and waiting to help answer any of your technology questions and provide fast, professional support for a variety of software applications.

Security

Whether you are regulated by HIPAA, SEC, or PCI compliances or just looking to tighten security by training your end users around proper cyber practices, we have solutions in place to provide a layered approach to protecting your network from the cloud down to the user.

Technology alignment

Identifying and analyzing technical risk can be a difficult process. However, through our technology alignment procedure we can provide a thorough risk score for any network. Built on 20 years of IT best practices, our 200 plus question review ensures our clients can stay in front of risks before they become issues.

Business Continuity

Our data backup and continuity solution ensure your critical information is secure, backed up and accessible whenever you need it – even during a network failure or a disaster – so you'll never have to worry about data loss again.

Custom Project Work

We also offer a variety of custom projects designed to help optimize your IT infrastructure – including software installations, migrations, setups and configurations, and more. There are many projects to choose from – and best of all, our engineers can perform the work overnight or over the weekend; so, there's no interruption or downtime at your office.

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Managed IT Services include:

- 24x7x365 monitoring of your network and systems – including servers, desktops and mobile devices
- Troubleshooting and remediation for any processes or services that fail
- Patch deployment, Service Pack installation and anti-virus support
- Verification and management of data backups
- Full-service 24x7x365 Help Desk
- And more!

For more information, please contact us:

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Want to learn more? Get in touch with us today!

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